

## Computing and Tech Careers



# What is Computing and Tech?

Two of New Zealand's key industries – Agriculture and Tourism – have been disrupted almost beyond recognition by developments in the tech sector.

Tasks such as crop monitoring, once completed via resource-intensive manual labour, are now largely automated thanks to reliable and agile software systems. Complicated real time planning and booking processes are now simplified for travellers and operators alike with the advent of mobile apps and live global systems. It is difficult to think of a sector that has not been impacted by the creative mind sets and technical know-how of those in the Computing and Tech industry, leading to efficiencies and growth on an unprecedented scale.

Computing and Tech refers to the broad range of tasks involved with digital technologies. It represents the development and maintenance of systems including – but not limited to – data, software, hardware, cloud computing, communications technology, security, and internet access.

The Computing and Tech industry encompasses both technical and non-technical pathways. Technical pathways relate to the work involved in developing computer and tech systems, whereas non-technical pathways relate to human-centred work, and the way that people relate to and use technology.



#### Computing and Tech in New Zealand and the World

Technology is growing its relevance and impact in every industry. New Zealand is recognised internationally as an innovative leader in the tech space. However, there is a digital skills shortage in New Zealand and around the world that is not expected to ease in the near future. It is anticipated that 4000-5000 tech roles will be created in New Zealand, every year.

Tech-related roles are on the current long-term skills shortage list. Historically, immigration has filled some of these gaps, however there needs to be a stronger domestic supply in this space to meet demand. A New Zealand Digital Skills Plan (2021) was developed by industry to address the skills gap, with a focus on career progression, creating a more diverse and inclusive industry, development of robust internship and apprenticeship opportunities, and stronger crossindustry skill development.

Technology is part of our everyday lives and global demand for tech is increasing. In addition to this growing demand, disruption to labour markets from Covid-19 present significant opportunities for people both within and new to the technology industry. It is an exciting time to join the tech industry. The industry is fast-paced, with a wide variety of opportunities in existing companies, as well as in new start-ups, self-employment and entrepreneurship. Three areas of expertise have dominated job boards in the post-Covid era: IT Security, Cloud Computing, and Data.

### Skills and Knowledge Developed by Studying Computing and Tech

Numerous specialisations can complement other skill sets or professional backgrounds. Course work is industry-focussed and there are opportunities at Lincoln University to specialise in areas as diverse as software development (programming), database management, geographic information systems, user experience, precision agriculture, fintech, and business analysis. Students learn current models and techniques that will support them to thrive at the forefront of this dynamic industry.

Employers seek well-rounded, engaged graduates with a strong work ethic. As in any sector, employers value those with a professional attitude. This includes good communication (including the ability to communicate to groups, as well as effective interpersonal and written communication), honesty, self-motivation, initiative, time management, and flexibility. The importance of these basic skills cannot be underestimated, even in voluntary or internship roles, as future job opportunities often arise from a good reputation and a varied network of contacts.



## Skills and knowledge valued in accounting and finance roles

#### **Technical Careers**

Problem solving

Attention to detail

Systematic approach OR Systems approach

Critical thinking

Ability to work independently

Software engineering

Software design, development and deployment

Programming

Data and database management

Communication (incl. complex technical information)

Geographic information systems

Critical thinking

#### **Human-centred Careers**

Communication

Critical thinking, analysis and problem solving

Project management

Self-management

Teamwork

IT security

Programming languages

Learning agility

Interpersonal skills

Communication (incl. complex technical information)

Commercial awareness

A 'can do' attitude

Business analysis

User experience

#### Where can Graduates of Computing and Tech find work?

While an estimated 49% of IT roles sit directly in the tech sector, places of employment for IT graduates can be found within a number of different sectors and spaces, including:

- ICT and Internet (e.g. Datacom, Isobar New Zealand, Seequent)
- Banking, Finance and Insurance (e.g. ASB, Rabobank, IAG, AMP)
- Defence and Government
   Departments (e.g. Ministry for Primary
   Industries (MPI), Ministry of Business,
   Innovation, and Employment
   (MBIE), Ministry of Justice (MoJ),
   New Zealand Police NZ Army, NZ
   Navy, Government Communications
   Security Bureau (GCSB), NZ Security
   Intelligence Service, Callaghan
   Innovation)
- Manufacturing and Primary Industry (e.g. Fisher & Paykel, AFFCO, Alliance Group, Fonterra)
- Precision agriculture (Vantage, Trev, Farmsense, Farmstrong,
- Telecommunications (Spark, Vodafone, Chorus)
- Customer service solutions (e.g. Ambit, Uneeq, Imagr, AskNicely)
- Healthcare (Waitaha Canterbury, Ryman Healthcare, Pegasus Health)
- Transportation (e.g. Mainfreight, Metlink, Air New Zealand,

- Education (primary, secondary, tertiary sectors and supporting institutions such as the Ministry of Education and Unions).
- Energy and Utilities (e.g. ThinkWater, Orion, Meridian Energy)
- Crown Research Institutes (e.g., National Institute of Water and Atmospheric Research Ltd. (NIWA), Institute of Environmental Science and Research (ESR), Scion, Landcare Research, AgResearch, GNS Science, Plant and Food Research)
- Local/ regional government (e.g., Auckland Council, Greater Wellington Regional Council, Nelson City Council)

- Private consultancy or services firms (e.g., Deloitte, PwC, Xero, Hnry, Scientific And Technical Recruitment, Datamine, Eurofins NZ Laboratory Services Ltd., AsureQuality)
- Tech Industries (e.g. Lincoln Agritech, Intech Instruments Ltd., Halter, Cropsy Technologies, Partly, Trimble, Lumin)
- · Self-employment
- Sales and Marketing (e.g. Trade Me, The Warehouse, Zuru Toys)
- There are a large number of start-ups, small and medium-sized enterprises based in New Zealand, requiring tech support in both the establishment and maintenance stages



#### Job titles for computing and tech jobs

| Analyst Programmer                              | Hardware Engineer  | Security Engine  |  |
|---|--|--|--|
| Solutions Architect                             | Full Stack/Back End Developer                              | Software and Approgrammers Software Develo Programme Man Systems Integra Software Engine |  |
| Agile Coach/Consultant                          | Front End Developer  |  |  |
| Application Support                             | Game Developer   |  |  |
| Business Analyst                                | Helpdesk/IT Support  |  |  |
| Customer Success/Client<br>Relationship Manager | Information Security Analyst                               |  |  |
|   | IT Trainer   |  |  |
| Network and Systems Engineer                    | Network Administrator                                      | Systems Admini   |  |
| Change Manager                                  | Management – C-Suite, IT,<br>Operations, Service Delivery, | Systems Analyst  |  |
| Database Developer                              |  | Sales Account M  |  |
| Network Architect                               | Service Desk, Software                                     | Telecommunicat   |  |
| Computer Programmer                             | Organisation and Methods Analyst                           | Network Engine   |  |
| Computer systems engineer                       | Penetration Tester   | Test Analyst   |  |
| Data Analyst                                    | Professor/Academic Lecturer                                | Test Engineer  |  |
| Data Scientist                                  | Project Coordinator/Manager                                | Technical Writer   |  |
| Consultant                                      | Quality Assurance Engineer                                 | UX - User Experi   |  |
| Product Owner/Manager                           | Scrum Master   | Web Developer  |  |
| Database Administrator                          | Security Analyst   |  |  |

| Security Engineer                        |  |
|--|--|
| Software and Applications<br>Programmers |  |
| Software Developer                       |  |
| Programme Manager                        |  |
| Systems Integration                      |  |
| Software Engineer                        |  |
| Systems Administrator                    |  |
| Systems Analyst                          |  |
| Sales Account Manager                    |  |
| Telecommunications<br>Network Engineer   |  |
| Test Analyst                             |  |
| Test Engineer                            |  |
| Technical Writer                         |  |
| UX - User Experience Designer            |  |

#### Pay Rate Indications: Full Time Equivalent (FTE) \$NZ per annum

Most starting salaries for graduates of bachelor degrees fall between 40,000 - 55,000. Entry level jobs are stepping stones to roles with increased responsibilities and remuneration. Your employability is enhanced by all of your life experiences, be they employment related, or the transferrable skills and competencies gained from community involvement, volunteer work, or previous work or study- all of which can grow competency, expand networks, and demonstrate enthusiasm to future employers.

| Job title                    | Indicative pay   |
|------------------------------|------------------|
| Data Analyst                 | 49,000 - 85,000  |
| Data Scientist               | 55,000 - 108,000 |
| IT Manager                   | 67,000 - 136,000 |
| Test Analyst                 | 51,000 - 82,000  |
| Network Administrator        | 48,000 - 80,000  |
| Penetration Tester           | 65,000 - 81,000  |
| Business Analyst             | 55,000 - 97,000  |
| Senior business Analyst      | 80,000 - 145,000 |
| Use experience Designer      | 49,000 - 92,000  |
| Scrum Master                 | 67,000 - 121,000 |
| Game Developer               | 42,000 - 60,000  |
| Game Developer (experienced) | 60,000 - 80,000  |
| IT Helpdesk/Support Tech     | 39,000 - 58,000  |
| Security Analyst             | 58,000 - 108,000 |
| Security Consultant          | 48,000 - 154,000 |
| Software Developer           | 50,000 - 93,000  |
| Systems Administrator        | 46,000 - 83,000  |
| IT Architect                 | 82,000 - 165,000 |

#### **Computing and Tech Tasks**

There are two distinct pathways within the computing and tech sector, with a diverse range of job titles and responsibilities sitting in each area. The following section outlines the specific tasks that can fall within each pathway to provide clarity for individuals who are broadly interested in a career in computing and tech.

#### a) Graduate Software Developer

Software Developers conceive of, design, build, and maintain computer programmes and underlying operating systems. They test out new software and make improvements to meet user needs and communicate technical information.

Ensure computer systems operate correctly

Write coded programs, and produce original coded content

Proactive troubleshooting and customer service

Execute testing and debugging activities

Systems analysis and engineering

Ongoing program maintenance and upgrades

Quality assurance to meet customer expectations

Full integration of all aspects of a website (visual, content, and technical) through to finished production

Assess and report on farm viability

#### b) Junior Business Analyst

Business Analysts act as a bridge between technical teams and their internal and external customers. They gather technical and nontechnical information to define business problems, make robust recommendations, and ensure solutions meet business requirements.

Stakeholder management, data modelling, and knowledge of IT

Analyse large amounts of data, and other business processes to form ideas and fix problems

Communicate ideas in an expressive way that is easy for the receiver to understand

Come up with solutions to an organisation's problems

Technical development and delivery

Deliver training and instruction

Review, audit, write, interpret technical specifications

Assess and develop design specifications for programs

Development of technical plans and associated costings

Project management

Job tasks are role-specific, so the above is an indication only. For more information on roles, registered Lincoln University Students can search NZUni Talent in LU Career Centre [HYPERKLINK: http://careerhub.lincoln.ac.nz] for job titles similar to those they are interested in. Job descriptions, including tasks and skills required, are often available.



#### **Industry Bodies**

Membership of an industry specific body enhances the professional status of a graduate. By joining a professional body, employees can research career options, access training and events, and network and collaborate with industry colleagues at all levels.

Relevant industry bodies for Information Technology include:

IT Professionals New Zealand https://itp.nz/

New Zealand Technology Industry Association (NZTech)

https://nztech.org.nz/

Canterbury Tech Cluster
https://canterburytech.nz/
(this is a branch of the New Zealand
Technology Industry Association
and is a good local option for
students to join)





#### **Find out more:**

#### **Career Centre**

Learning, Teaching and Library E: lucareercentre@lincoln.ac.nz

