

Guide for New Students

Nau mai ki te Whare Wānaka o Aoraki
Welcome to Lincoln University



Need some help?

Contact our
Student Experience Team:
0800 10 60 10
experience@lincoln.ac.nz
www.lincoln.ac.nz/newstudents

Scan the
code to find a
digital version
on Rafrtr.



Student Support

At Lincoln, you're not alone.

- **Manaakitaka** means all members of the Lincoln University whānau being entitled to learn, study, work and participate in all aspects of university life in an environment of safety and respect.
- **Accommodation** staff and Residential Assistants (RAs) are available to support students living on campus.
- **Chaplaincy** services are confidential and impartial. Although the Chaplains are Christian-based, they support all faith backgrounds and denominations.
- **Inclusive Education** offers confidential services and support if you have a learning need eg. dyslexia, disability, injury or illness affecting study.
- **International Student Advisors** understand the challenges of living and studying in a new country. They are here to support your pastoral care and wellbeing needs.
- **Te Manutaki - Māori and Pasifika Development Team** provide pastoral, cultural and academic support. They are there to assist your educational journey from enrolment to graduation.
- **Student Admin** (enrolments and admissions) helps with enrolment, practical work, scholarships, exams, timetabling, finance, StudyLink and Visa guidance and graduation.
- **University Proctors** can be approached with any concern about the conduct of a Lincoln student or group of students. All approaches will be treated confidentially. Contact via proctor@lincoln.ac.nz.
- **LUSA Student Advice and Support** is 100% independent from the university, the service is informal, professional and confidential.
lusa.org.nz/support

www.lincoln.ac.nz/support

Courses and Learning Services

We're here to help you achieve your best.

- We recommend getting **course advice** each semester. Check your **Programme's page** on the LU website for guidance on selecting courses, as well as **Course Advisor/Programme Contacts**. Our Course Advisors can help to answer questions about your course, programme or academic goals.

Learning, Teaching and Library (LTL)

- The **library** has spaces for group and individual study. You can book rooms to study with friends and access thousands of books, articles and videos to support your learning. Talk to library staff or use the AskLive chat system.
- **Learning Advisors** in the library can help you with study skills, improving writing, referencing and data. They run workshops or you can make an appointment for individual help. They also offer Peer Assisted Study Sessions (called PASS).
- **Careers and Employment** services are available in the library if you need career guidance or help with CV writing, interview skills, and more.

ltl.lincoln.ac.nz

Health and Wellbeing

It's important to take care of number one (that's you) and your mates.

- **Student Health** provide a range of professional, confidential services. Join for FREE or low-cost access to doctors, nurses, counsellors, a clinical psychologist, health coach and a dietician. International students please check your insurance policy for the range of health services covered.
www.lincoln.ac.nz/health
- **Whare Hākinakina LU Gym:** Membership is covered by your Student Services Fee and includes group exercise classes and gym facilities. Social Sports and Team Club Sports are popular at Lincoln.
www.lincoln.ac.nz/lugym
- **Bike Shed:** located between the Printery (Canon) and Hudson accommodation, entry is via your student ID card, and is free. Access is 24 hours and its recommended you can use your own lock to secure your bike in the shed.

Tools

Useful tools to help you ease into student life.

- For free wireless (WiFi) access, connect to **eduroam**.
- **SAFELU App:** Use this for quick access to emergency contacts and to get safety and emergency alerts. Search SAFELU on Apple App Store and Google Play.
- **Rafrtr App:** Our own online social community. Connect with other students to discover what's happening. www.lu.ac.nz/rafrtr
- **Course Timetable:** www.lincoln.ac.nz/timetable
- **Raise a concern:** www.lincoln.ac.nz/concerns
- **Key dates:** www.lincoln.ac.nz/keydates
- **Akoraka | Learn** is where you can access course materials and important learning info: learn.lincoln.ac.nz
- **LUCAS** is where you complete your enrolment and view exam results: lucas.lincoln.ac.nz
- **Microsoft Office 365** (including 1TB OneDrive and 100GB mailbox storage) is free while you're a student at Lincoln: portal.office.com
- Please check your **Student Email** account daily, easily found through **Akoraka | Learn** and remember your **LU username and password**.
- Find **IT Help** in the library or visit: ithelp.lincoln.ac.nz
- **Student ID Cards** can be requested after completing enrolment. Ask at the library.
- **Student policies:** www.lincoln.ac.nz/policies

LU Students' Association (LUSA) and Clubs

Experience something new and get involved.

LUSA runs many social events, produces RAM magazine and helps with financial needs and confidential advice.

Clubs and associations you can be part of:

- Te Awhioraki Māori Students' Association, found in Te Whare; Pacific Island Students' Association (LUPISA), and the Lincoln University International and Cultural Society (LUICS).
- Iconic, a social club that supports students with a range of disabilities, offering relaxed social events and student connection.
- SPACE, the LGBTQIA+ club runs social events and activities for gender or sexually diverse students.
- Spiritual clubs include the Christian Fellowship, Muslim Association and Lincoln University Muslim Association (LUMA).
- There's a club for everyone, like the Carpentry Club, Pottery Club, Handy Landys, Wine Appreciation Club and more.

lusa.org.nz

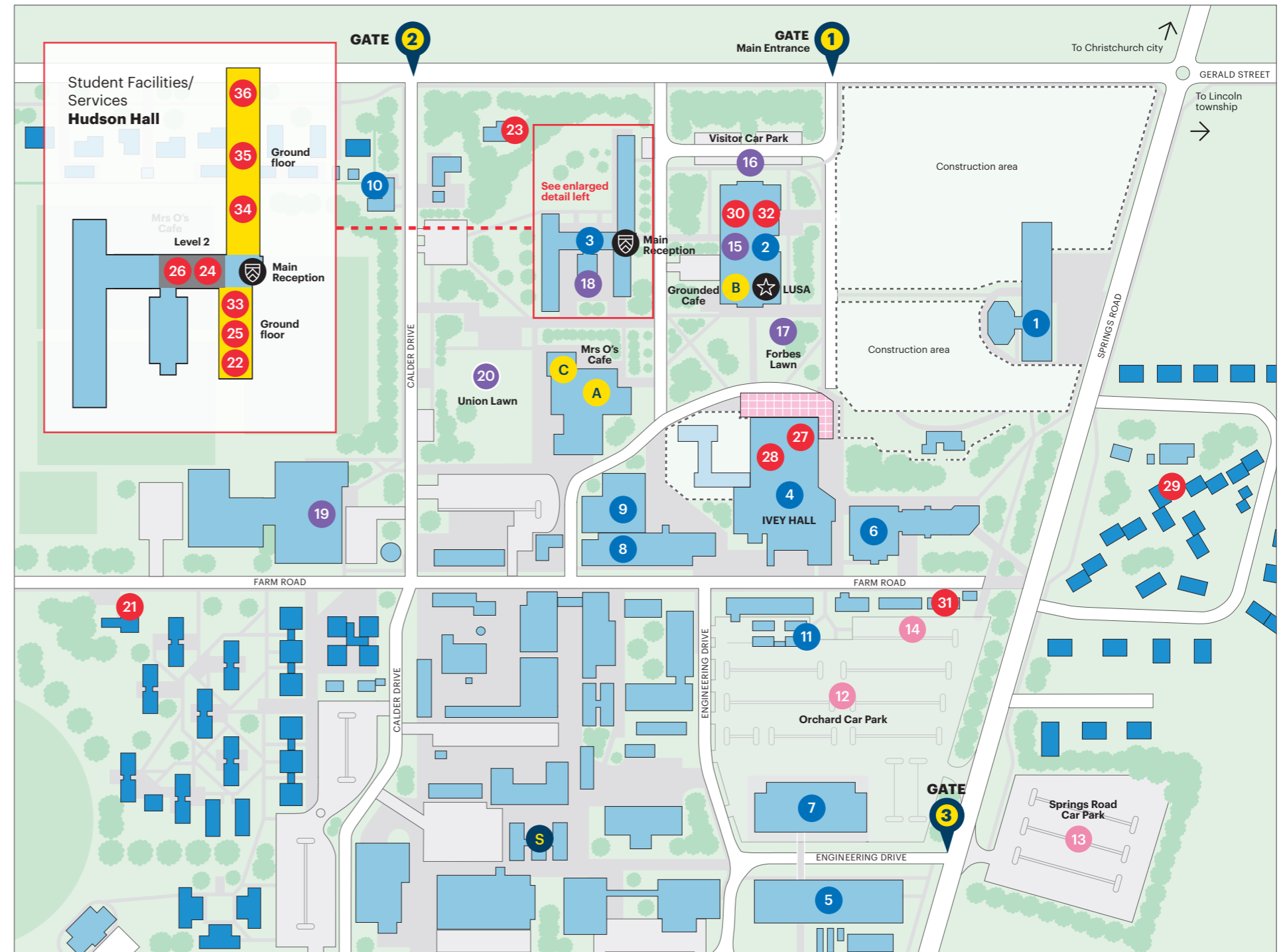
Lincoln Township

Connect with the local community.

Just 5–10 minutes walk from campus (or even quicker on an e-scooter), Lincoln has a homely and relaxing feel to it. Just head straight down Gerald Street.

- Supermarket for general groceries and ATM.
- Petrol station for fuel, gas and snacks.
- Bars, restaurants and cafes.
- Kiwibank and post office, Westpac ATM, and gift shop.
- Pharmacy for prescriptions and health products.
- Lincoln Library for books, resources and family friendly events. selwynlibraries.co.nz
- **Bus services** from campus include the 80 to Lincoln Township and Christchurch Bus Interchange; and 820 to Rolleston and Springston. Purchase a Student Metro Card at the Campus Bookshop or Christchurch Bus Interchange. metroinfo.co.nz

Find your way around ...



Main Reception

LUSA

Public Safety
Security

Eateries

Te Kete Ika (Dining Hall) A
Grounded social space & café B
Mrs O's social space & café C

Campus Buildings

Burns Building 1
Forbes Building 2
Hudson Hall 3
Ivey Hall 4
RFH Building 5
Ross Building 6
Science South 7
SoLA (School of Landscape Architecture) 8
Stewart Building 9
Te Whare (Te Awhioraki) 10
180 Taught Masters House 11

Carpark

Orchard Car Park 12
Springs Road Carpark 13
Carpool parking 14

General Facilities

Bookshop 15
Bus Stop 16
Forbes Lawn 17
The Printery (Canon) 18
Whare Hākinakina LU Gym 19
Union Lawn 20

Student Facilities/Services

Accommodation Office 21
Chapel and Chaplains 22
Club Rooms (LUSA clubs) 23
Counselling and Wellbeing 24
Inclusive Education 25
International Student Advisors 26
IT Helpdesk 27

Library, LTL 28
Lincoln University Early Childhood Centre 29
LUPISA 30
Musalla 31
Postgraduate study space 32
Te Manutaki - Māori & Pasifika Development 33
Scholarships Office 34
Student Admin 35
Student Health 36

Full campus map: lincoln.ac.nz/map