

# Guide for New Students

Nau mai ki te Whare Wānaka o Aoraki  
Welcome to Lincoln University



**LINCOLN**  
UNIVERSITY  
TE WHARE WĀNAKA O AORAKI

Find out more  
0800 10 60 10  
grow@lincoln.ac.nz  
[www.lincoln.ac.nz/newstudents](http://www.lincoln.ac.nz/newstudents)

Join us on our very own social media platform  
Rafr at [www.lu.ac.nz/rafr](http://www.lu.ac.nz/rafr)

## Student Support

**At Lincoln, you're not alone.**

- **Accommodation** staff and Residential Assistants (RAs) are available to support students living on campus.
- **Chaplaincy** services are confidential and impartial. Although the Chaplains are Christian-based, they support all faith backgrounds and denominations.
- **Inclusive Education** offers confidential services and support if you have a learning need eg. dyslexia, disability, injury or illness affecting study.
- **International Advisors** understand the challenges of living and studying in a new country. They are here to support your pastoral care and wellbeing needs.
- **Te Manutaki - Māori and Pasifika Support teams** provide pastoral, cultural and academic support. They are there to assist your educational journey from enrolment to graduation.
- **Student Admin** (enrolments and admissions) helps with enrolment, practical work, scholarships, exams, timetabling, finance, StudyLink and Visa guidance and graduation.
- **Manaakitaka** means all members of the Lincoln University whānau being entitled to learn, study, work and participate in all aspects of university life in an environment of safety and respect.
- **University Proctors** can be approached with any concern about the conduct of a Lincoln student or group of students. All approaches will be treated confidentially. Contact via [proctor@lincoln.ac.nz](mailto:proctor@lincoln.ac.nz).

[www.lincoln.ac.nz/support](http://www.lincoln.ac.nz/support)

## Courses and Learning Services

**We're here to help you achieve your best.**

- We recommend getting **course advice** each semester. Check your **Programme's page** on the LU website for guidance on selecting courses, as well as **Course Advisor** contacts. Our Course Advisors can help to answer questions about your course, programme or academic goals.

### Learning, Teaching and Library (LTL)

- The **library** has spaces for group and individual study. You can book rooms to study with friends and access thousands of books, articles and videos to support your learning. Talk to library staff or use the AskLive chat system.
- **Learning Advisors** in the library can help you with study skills, improving writing, referencing and data. They run workshops or you can make an appointment for individual help. They also offer Peer Assisted Study Sessions (called PASS).
- **Careers and Employment** services are available in the library if you need career guidance or help with CV writing, interview skills, and more.

[ltl.lincoln.ac.nz](http://ltl.lincoln.ac.nz)

## Health and Wellbeing

**It's important to take care of number one (that's you) and your mates.**

- **Student Health** provide confidential health care services. Join for FREE or low-cost services like doctor/nurse, counselling and dietician services. Domestic students must be enrolled at Student Health and have a community services card for free doctor/nurse services. International students should check insurance policies for the range of health services covered.  
[www.lincoln.ac.nz/health](http://www.lincoln.ac.nz/health)
- **Whare Hākinakina LU Gym:** Membership is covered by your Student Services Fee and includes group exercise classes and gym facilities. Team social and club sports are popular at Lincoln.  
[www.lincoln.ac.nz/lugym](http://www.lincoln.ac.nz/lugym)
- **Wellbeing team:** Our wellbeing team is here to help you with student life and anything challenging, including unexpected events such as illness, sexual harm or academic and mental health challenges. Watch for WELLU student-led initiatives around campus, like their LU Student Wellbeing Guide.  
[www.lincoln.ac.nz/wellbeing](http://www.lincoln.ac.nz/wellbeing)

## Tools

**Useful tools to help you ease into student life.**

- For free wireless (WiFi) access, connect to **eduroam**.
- Be sure to download the **SAFELU App** for quick access to emergency contacts and to get safety & emergency alerts. Search SAFELU on Apple App Store and Google Play.
- **Course Timetable:** [www.lincoln.ac.nz/timetable](http://www.lincoln.ac.nz/timetable)
- **Raise a concern:** [www.lincoln.ac.nz/concerns](http://www.lincoln.ac.nz/concerns)
- **Key dates:** [www.lincoln.ac.nz/keydates](http://www.lincoln.ac.nz/keydates)
- **Akoraka | Learn** is where you can access course materials and important learning info: [learn.lincoln.ac.nz](http://learn.lincoln.ac.nz)
- **LUCAS** is where you complete your enrolment and view exam results: [lucas.lincoln.ac.nz](http://lucas.lincoln.ac.nz)
- **Microsoft Office 365** (including 1TB OneDrive and 100GB mailbox storage) is free while you're a student at Lincoln: [portal.office.com](http://portal.office.com)
- Please check your **Student Email** account daily, easily found through **Akoraka | Learn** and remember your **LU username and password**.
- Find **IT Help** in the library or visit: [ithelp.lincoln.ac.nz](http://ithelp.lincoln.ac.nz)
- **Student ID Cards** can be requested after completing enrolment. Ask at the library.
- **Student policies:** [www.lincoln.ac.nz/policies](http://www.lincoln.ac.nz/policies)

# LU Students' Association (LUSA) and Clubs

## Experience something new and get involved.

LUSA runs events like the Toga party, produces RAM magazine and helps with financial needs and confidential advice.

### Clubs and associations you can be part of:

- Te Awhioraki, Māori Students' Association, found in Te Whare; LUPISA, the Pacific Island Students' Association, and the International Club.
- SPACE, the LGBTQIA+ club supporting gender or sexually diverse students.
- #TIB Thursdays in Black Society which campaigns for campus to be safe for everyone.
- Religious clubs include the Christian Fellowship, Muslim Association and Buddhist Society.
- There's a club for everyone, like the Carpentry Club, Music Club, Wine Appreciation Club and more.

[lusa.org.nz](http://lusa.org.nz)

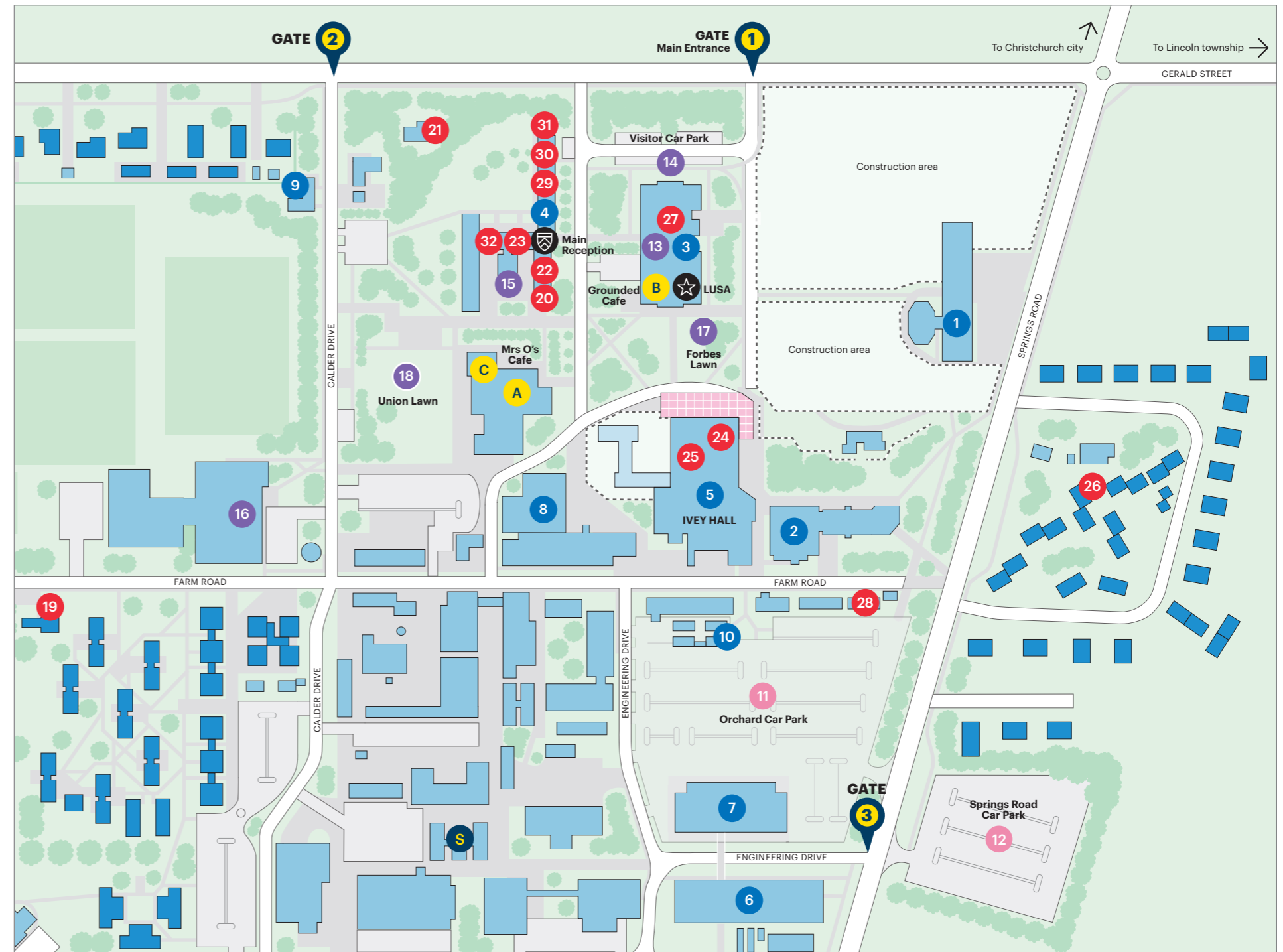
# Lincoln Township

## Connect with the local community.

Just 5–10 minutes walk from campus (or even quicker on an e-scooter), Lincoln has a homely and relaxing feel to it. Just head straight down Gerald Street.

- Supermarket for general groceries and BNZ ATM.
- Petrol station for fuel, gas and snacks.
- Bars, restaurants and cafes.
- ASB ATM, Kiwibank and post office, Westpac ATM, and gift shop.
- Pharmacy for prescriptions and health products.
- Lincoln Library for books, resources and family friendly events. [selwynlibraries.co.nz](http://selwynlibraries.co.nz)
- **Bus services** from campus include the 80 to Lincoln Township and Christchurch Bus Interchange; and 820 to Rolleston and Springston. Purchase a Metro Card at the Lincoln Library or Christchurch Bus Interchange. [metroinfo.co.nz](http://metroinfo.co.nz)

# Find your way around ...



### Reception

Main Reception

LUSA

**Public Safety**  
Security

### Eateries

- Te Kete Ika (Dining Hall) A
- Grounded social space & café B
- Mrs O's social space & café C

### Campus Buildings

- Burns Building 1
- Commerce Building 2
- Forbes Building 3
- Hudson Building 4
- Ivey Hall Building 5
- RFH Building 6
- Science South 7
- Stewart Building 8
- Te Whare (Te Awhioraki) 9
- 180 Taught Masters House 10

### Carpark

- Orchard Car Park 11
- Springs Road Carpark 12

### General Facilities

- Bookshop 13
- Bus Stop 14
- The Printery (Canon) 15
- LU Gym 16
- Forbes Lawn 17
- Union Lawn 18
- Student Facilities/Services**
- Accommodation Office 19
- Chapel and Chaplains 20
- Club Rooms (LUSA clubs) 21
- Inclusive Education 22
- International Advisors 23
- IT Helpdesk 24

- Library, LTL 25
- Lincoln University Early Childhood Centre 26
- Māori and Pasifika Support 27
- Musalla 28
- Scholarships Office 29
- Student Admin 30
- Student Health 31
- Wellbeing and Sexual Harm Response & Prevention (SHRP) 32

Full campus map: [lincoln.ac.nz/map](http://lincoln.ac.nz/map)