POLICIES AND PROCEDURES



Te Poari Wheako Tauira - Student Experience Board Terms of Reference

Last Modified: September 2022 Review Date: September 2024

Business Owner: Deputy Vice Chancellor, Student Life

Approval authority: Vice-Chancellor

1. INTRODUCTION

- 1.1 Te Whare Wānaka o Aoraki Te Poari Wheako Tauira Lincoln University Student Experience Board is responsible for enhancements to the non-academic elements of the end-to-end student journey. This includes all aspects of how a student interacts with Te Whare Wānaka o Aoraki throughout their journey whether on or off campus.
- 1.2 Te Poari Wheako Tauira is committed to Te Whare Wānaka o Aoraki Goal 1: A distinctive Aotearoa New Zealand end-to-end student experience and values of Manaakitaka, Students at our core, Wairuataka, Whanaukataka, Rakatirataka, Kaitiakitaka and Tohatoha.
- 1.3 Te Poari Wheako Tauira endorses a student experience that respects diversity in all forms and the provision of a fair and equitable bi-cultural environment in which all students can participate comprehensively in the non-academic aspects of student life.
- 1.4 Te Poari Wheako Tauira reports directly to the Vice-Chancellor on a quarterly basis through the co-conveners
- 1.5 Te Poari Wheako Tauira co-conveners report as needed, to the Chair of the Learning and Teaching Committee (LTC) in relation to student experience concerns which impact on academic experiences.

2. TERMS OF REFERENCE

- 2.1 To review and maintain the LU Student Charter in consultation with LUSA, Te Awhioraki and students and advise on the University's adherence to the charter.
- 2.2 To advise on matters relating to the student experience, including the physical, social, online and off campus student experience, in a way that recognises the diversity of our student body.
- 2.3 To propose recommendations on strategic priorities or policy review in relation to the student experience.
- 2.4 To promote procedures that engage students in collecting and analysing feedback on their experiences by way of the student voice programme. To engage with relevant University departments on addressing priorities to enhance the student experience.

- 2.5 To devise action plans and measures that address student experience needs and concerns.
- 2.6 To receive updates from Te Roopu Wheako Tauira Student Experience Teamon discussions, initiatives, projects and anything else that is relevant to the student whānau. To recommend Te Roopu Wheako Tauira undertake discussions, initiatives, projects and anything else that is relevant to the student whānau.

3. MEMBERSHIP

LUSA and Te Awhioraki:

- President, Lincoln University Students' Association (Co-convener)
- Engagement and Media Rep
- Te Awhioraki Tumuaki (Co–convener)
- Te Awhioraki Tumuaki Tuarua
- International Rep
- Postgraduate Rep
- Pasifika Rep

LU Students:

- Future Leader Chair
- Research/International student
- Halls Residential Assistant
- First Year Student

Lincoln University:

- Deputy Vice Chancellor, Student Life (Co-convener)
- Director, Student Administration and Student Health
- Kātuarehe, Te Manutaki
- Manager, Academic and Growth Strategies, USEL
- Manager, Student Experience

Members may designate a nominee in cases of unavailability.

4. WORK STREAMS

In recognition of the broad focus of Te Poari Wheako Tauira and potential relevancy of some topics to specific members, work streams can be established within Te Poari Wheako Tauira, e.g. for hospitality matters or student diversity. Work stream decisions will be returned to the Te Poari Wheako Tauira meetings for ratification.

5. MEETING FREQUENCY

Work streams will meet as required and the Te Poari Wheako Tauira will meet twice per term. Administrative assistance will be provided by the office of the Vice-Chancellor.

6. QUORUM

SEB will be quorate when more than half of the total current membership is present.

7. Contact Officers

LUSA President - President@lusa.org.nz

Te Awhioraki Tumuaki – <u>TeAwhioraki@lincolnuni.ac.nz</u>

Deputy Vice Chancellor, Student Life - <u>Damian.Lodge@lincoln.ac.nz</u>